



## **Terms and Conditions**

### **Reservations:**

The conditions outlined below are the underlying agreement between you and Links Golf Travel (Tour Operator). Upon booking a trip and to insure a reservation a non-refundable \$250.00 per person deposit is required for each package reserved. The deposit must be paid on the day of booking. Reservations will not be confirmed before the deposit is received. The balance of fees and charges are due 45 days prior to departure. If package is purchased within 75 days from departure date, payment in full is required to reserve the package, \$250.00 of which is non-refundable. Other deposit and payment schedules may apply for group bookings or special events. \$35.00 fee or (3% for tickets priced in excess of \$1200.00) administration surcharge applies for any airline tickets paid by credit card.

### **Deposit and Payment:**

All payments for deposit and complete payment can be made with Visa / Master Card, American Express or Discover. Personal checks are also accepted. A \$250.00 per person, non refundable deposit is due at time of booking with complete payment due 45 days prior to departure. See cancellation policy for penalty details.

### **Links Golf Travel cancellation policy:**

Cancellation must be received by phone and confirmed in writing. Without confirmation in writing no cancellation will be deemed to have occurred. Cancellations properly received up to 45 days prior to departure forfeit the deposit paid. Cancellations properly received between 15 and 45 days prior to departure result in loss of deposit as well as a penalty of 25% of package price or \$200 per person, whichever is greater. Cancellations properly received within 14 days of departure result in the loss of deposit and incur penalty of 75% of the package price. Other penalties may apply for group bookings.

### **Items not included in travel quote:**

Caddies, premium course or tee time up charges, Alcoholic drinks, meals, Insurance of any kind, gasoline, taxes, security fees and airline or resort surcharges. (Unless specified otherwise in your itinerary)

### **Special Events:**

More than 8 travelers is considered as a special event. Separate agreements that are specific to each event will superceded this policy.

### **Itinerary & Travel Documents:**

Approximately two weeks before travel each person will receive all necessary ticket information and travel documentation and certificates.

**Other:**

Reservations made within 21 days of departure are subject to a late booking fee. Changes to reservations after payment is received are subject to an administrative fee. Surcharges may be applied to Holiday and high season departures. Each Links Golf Travel office determines which charges will apply as well as credit card acceptance. All incidental and third party charges that are not mentioned in the contract have to be borne by the passenger or client. It is the responsibility of the passenger and client to provide Links Golf Travel with the proper information and documentation in a timely fashion. All information and documentation must be received within 75 days of departure for group and special event bookings.

***Please note:***

\* Prices and/or inclusions are subject to change. \* Unless otherwise stated, the room category included is run of the house. \* Unless otherwise stated, villa/condo style accommodation includes weekly maid service only. \* Where seasonality causes low occupancy, some hotels may close certain facilities, such as restaurants, nightclubs, etc, without prior notice. \* Unlimited green fees entitles passenger to one round guaranteed daily - additional rounds at no extra charge, subject to availability. Most courses will not pre-book tee times for single golfer. \* Inclusions listed as "daily" refers to one inclusion per night of accommodation. \* Where possible, resorts do major golf course maintenance during the off peak and low season. Since most of the courses are open 12 months per year, it is possible you may encounter top dressing, coring, over-seeding and other such regular maintenance features, during your golf holiday. \* Gas, tax and insurance on rental car are not included in the package price and must be paid locally to car rental company. Some rental locations will also impose local fees, which are the responsibility of the client. \* Holiday and/or special events may be subject to surcharge and/or minimum stay requirements. \* Unless otherwise stated, incidental items such as, room charges, parking, club storage, etc. are not included. \* No refund or rain check allowed on any unused tour services.\* No credit of any kind is allowed for any group or special event booking.

**Unused services:**

Tour services included in each package and not used have no cash value and are not refundable. Unused hotel rooms, tee times, rental car days, meals or any other item that comes as part of the package is not separable from the package and will not be refunded if left unused.

**Departure and scheduling Changes:**

All departure and schedule information provided to each traveler is correct and accurate at the date of issue. The tour operator is not responsible for changes made by the Airline or resort. Such changes are unlikely to occur but in the event such a thing does occur Links Golf Travel is not responsible for disruption or financial injury to the traveler.

**Car Rental Information:**

Drivers must have a valid drivers license and be age 25 or older. Car rental rates do not include local taxes, fees, insurance coverage or fuel. These are the responsibility of the traveler.

**Documentation:**

Two forms of identification, one of them Government issued, are required for air travel. It is strongly recommended that the traveler carry a drivers license and passport. A passport is required for all travel outside of North America.

**Responsibility:**

Links Golf Travel as the tour operator and its agents act in the capacity of agent for the traveler. Links Golf Travel will endeavor to satisfy clients' requirements, nevertheless, we must reserve the right at any time to withdraw any application or to cancel any bookings made by clients. In which event no liability whatsoever, in respect of such cancellation or withdrawal shall fall upon Links Golf Travel. If Links Golf Travel is forced to cancel a booking there shall be refunded to the client

the monies already paid with respect to the booking so canceled or the application so withdrawn. Links Golf Travel issues all tickets and books all transport arrangements and hotel accommodation reservations as agent only upon the express condition that they shall not be held liable for any injury damage, loss, accident, delay or irregularity, which may be occasioned either by reason of any default in any vehicle or through act of default on any company or person engaged in conveying the passenger, or in carrying out the arrangements on the holiday(s) or otherwise in connection therewith, or of conditions of the carriers' standard ticket.

Links Golf Travel does not accept responsibility for losses or additional expenses due to delay or changes, in air, rail, road, sea or other services, quarantine, sickness, strikes, war, weather, or other causes. Such losses and expenses will have to be borne by the passengers or clients. Cancellation insurance is highly recommended. Transportation companies whose services are featured in these tours are not to be held responsible for any act; omissions or event during the time passengers are not on board their conveyance.

The passage contract in use by these companies when issued shall constitute the sole contract between the companies and the passenger. If any problem, dispute or issue exists, it is the responsibility of the passenger or client to contact Links Golf Travel.

Links Golf Travel or its agents assume no responsibility for lost tickets or vouchers, third party charges.

Links Golf Travel is not responsible for any third party charges. Any collections of legal fees, late fees and service charges have to be borne by the passenger or client. Links Golf Travel reserves the right to cancel or delay any arrangement of services contracted if any of the above terms and conditions is not fulfilled. In such a case Links Golf Travel reserves the right to hold or not return any deposits or payments. All complaints or refund issues have to be submitted in writing and have to be received by Links Golf Travel within 14 days after return from the holiday or event. No complaints filed directly with any contracted agent or supplier of Links Golf Travel will be accepted and will result with immediate forfeitures of deposits or payments. Written complaints must be sent via Fax or mail; verbal and e-mails are not accepted.

**Jurisdiction:**

Should either of the parties to this agreement be moved to legal action to enforce the terms and conditions related to this agreement the jurisdiction and venue will be the County of Suffolk, city of Boston, state of Massachusetts.